

The following report has been designed to provide you with insight into performance over the past 12 months. We have analysed every transaction within your accounts to identify areas of both opportunity and risk that exist within your business.

Should you wish to discuss any of the content further, please do contact us on t: 0123 456 7890 or visit www.vfd-pro.com

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### IF YOU WERE ONLY TO READ ONE THING...

The points below provide an overview of the performance of your business over the past 12 months, compared to the previous 12 months. The aim is to provide you with the key focus areas for your business going forward.

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### Your total transactions have increased by 5.3% compared to last year. Up from 4,141 to 4,360

Your gross profit margin as a % of revenue has increased over the past 12 months (up 1.0%pts vs the previous year)

Your top 3 cost lines as a % of revenue (61.4%) has decreased by .3% over the past 12 months

Overheads as a % of revenue have reduced compared to last year (down 1.0%pts vs the previous year)

Performance over the past 6 months when extrapolated forward suggests profit for the next 12 months will increase

### What didn't work so well

Your total revenue has decreased by (.2%) compared to last year. Down from £1,002,982 to £1,001,218

Your average value per transaction has decreased by (5.2%) compared to last year. Down from £242 to £230

You have generated 79 new customers over the past 12 months, (19.4% worse than in the previous 12 months)

51.1% of your customers last year also bought from you this year, a 4.2%pts drop on the % retained in the previous year

Revenue exposure has increased over the past 12 months, your top 10 customers generated 57.3% of total revenue (up 6.6% vs the previous year)

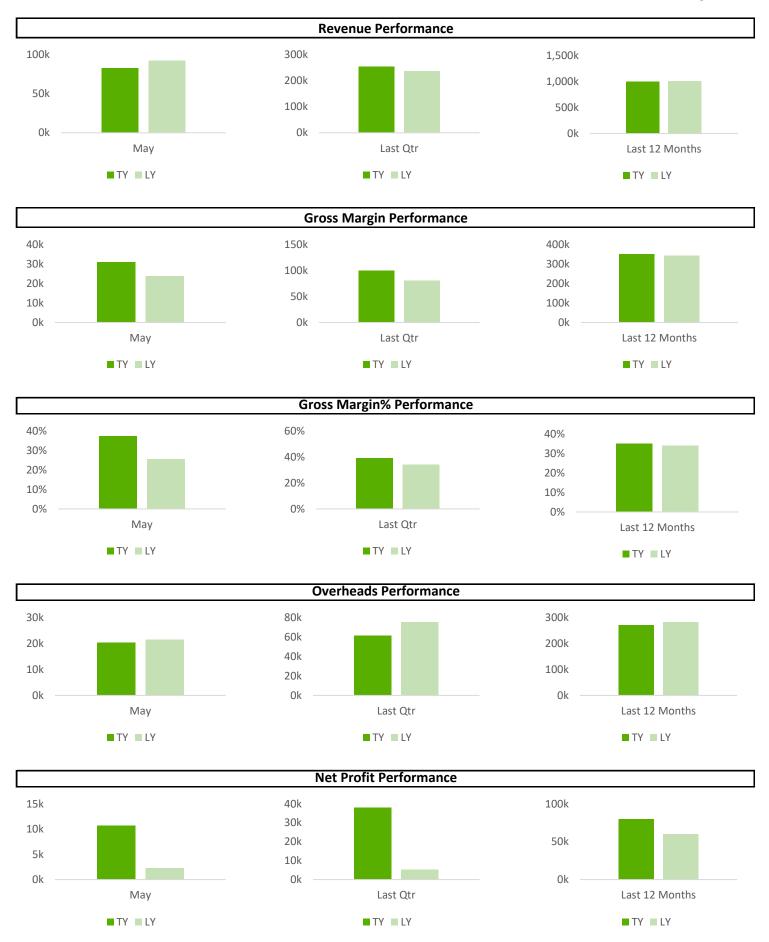
You made a profit in 7 of the past 12 months, a decrease of 2 compared to the previous year

The net worth of your business has decreased by 24.6% (£10,920) compared to this time last year

The current ratio of your business (current assets / current liabilities) is 1.03, a decrease of (.16) compared to this time last year

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BUSINESS OVERVIEW Page 4



EXECUTIVE	SUMMARY	Last 12 Months	Mvmt	Mvmt %		Page 5
Revenue	Revenue movement (past 12 months)	1,001k	(1.8k)	(0.2%)	Profit Impact	(0.6k)
	Transactions movement * (past 12 months)	4,360	219	5.3%		
	Average Spend movement (past 12 months)	0.23k	50.3k (0.01k)	(5.2%)		
	Revenue Impact		(52.1k)	I		
Gross Margin	Gross Margin movement (past 12 months)	350k	9.3k	2.7%		
	Gross Margin % sales movement (past 12 months)	35.0%		1.0%	Profit Impact	9.9k
Overheads	Overheads movement	271k	(10.4k)	(3.7%)		
	(past 12 months)  Overheads % sales movement (past 12 months)			(1.0%)	Profit Impact	10.4k
Net Profit	Net Profit movement	80k	19.7k	32.8%		
NEL FIUIL	(past 12 months)	OUK	13./K	32.0%		
	Net Profit % sales movement (past 12 months)			2.0%		

<sup>\*</sup> excludes Manual Journals, Credit Notes and Overpayments

REVENUE ANALYSIS Page 6

Revenue over the last 12 months totalled £1,001,218 which was a (.2%) movement on the previous 12 months. Revenue over the last 3 months totalled £253,693 which was a +7.0% movement on the same quarter last year. Revenue in the best performing quarter over the past 12 months (Mar to May) totalled £253,693, a +£16,595 movement on the same quarter last year. Revenue was better than the equivalent period in the previous year in 3 of the 4 quarters over the past 12 months.



	Transaction Trends - Last 24 Months								
600		6,000		Last 12 Mths	Previous 12 Mths	Variance	Variance %		
400	and the state of t	4,000	Mar to May	1,142	1,323	(181)	(13.7%)		
			Dec to Feb	883	872	11	1.3%		
200		2,000	Sep to Nov	1,145	979	166	17.0%		
0		0	Jun to Aug	1,190	967	223	23.1%		
U	Jun Jul Sep Oct Nov Dec Jun Jun Jun Jun Jun Jun May May May May May May May May May May	U	Total	4,360	4,141	219	5.3%		
	Transactions Rolling 12 Mths								

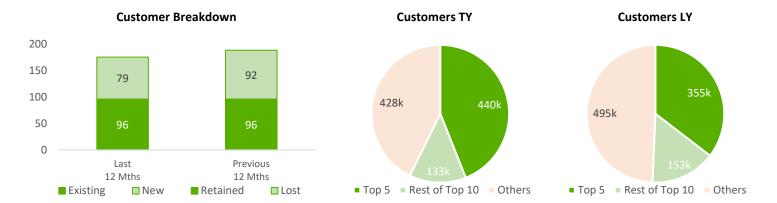
Average Spe	end per Transa	action Trends -	Last 24 Mon	ths		
100	300		Last	<b>Previous</b>	Variance	Variance
300			12 Mths	12 Mths		%
d.Hull dat	200	Mar to May	222	179	43	24.0%
	I.II	Dec to Feb	237	280	(43)	(15.4%)
100	100	Sep to Nov	247	278	(31)	(11.0%)
	Ш	Jun to Aug	215	259	(44)	(17.0%)
Jun	Mar Apr May	Total	230	242	(13)	(5.2%)

Total transactions within the accounts for the past 12 months were 4,360, this was 5.3% compared to the previous 12 months and generated +£50,291 revenue. Average spend within the accounts for the past 12 months was £230, this was (5.2%) compared to the previous 12 months and drove (£52,054) revenue.

Impact of Transactions & Average Spend Movements										
	Trans Impact	Spend Impact	Vá	ariance	Variance %					
Mar to May	(40.2k)	56.8k	<b> </b>	17k	7.0%					
Dec to Feb	2.6k	(37.5k)		(35k)	(14.3%)					
Sep to Nov	41.0k	(29.9k)		11k	4.1%					
Jun to Aug	47.9k	(42.5k)		5k	2.2%					
Total	50k	(52k)		(2k)	(0.2%)					

<u>CUSTOMER ANALYSIS</u> Page 7

Revenue over the past 12 months was generated from 175 customers, of these, 79 were new customers (transactions were not present in the previous 12 months) and 96 were existing (transactions were present in the previous 12 months). Of the 188 customers recorded in the previous 12 months, 92 of them did not record any sales in the most recent 12 month period.



57.3% of sales in the last 12 months have come from the top 10 customers (increasing from 50.7% last year), 9 of them were existing customers (£483,181) whose revenue has increased by 18.8% year on year and 1 of them (£90,363) were new customers.

Top 10 Customers Last 12 Mths	TY	% Rev	LY	% Rev	Var £	Var %
Company 00772	219.9k	22.0%	130.3k	13.0%	▶ 89.6k	68.8%
Company 00396	90.4k	9.0%				
Company 00372	44.8k	4.5%	57.5k	5.7%	(12.7k)	(22.1%)
Company 00472	42.8k	4.3%	33.7k	3.4%	▶ 9.1k	26.9%
Company 00932	42.4k	4.2%	11.0k	1.1%	▶ 31.4k	286.1%
Company 00555	37.3k	3.7%	43.8k	4.4%	(6.4k)	(14.7%)
Company 00663	37.1k	3.7%	66.0k	6.6%	(29.0k)	(43.9%)
Company 00717	22.7k	2.3%	18.1k	1.8%	▶ 4.6k	25.5%
Company 00970	18.2k	1.8%	12.5k	1.2%	5.8k	46.2%
Company 00841	17.9k	1.8%	33.7k	3.4%	(15.7k)	(46.7%)
Top 10 Customers	574k	57%	407k	41%	▶ 167k	41%
The Rest	428k	43%	596k	59%	(169k)	(28%)
Total	1,001k	100%	1,003k	100%	(2k)	(0%)

Customers Largest Decrease in Revenue	TY	% Rev	LY	% Rev	Var £	Var %
Company 00663	37.1k	3.7%	66.0k	6.6%	(29k)	(44%)
Company 00530	2.8k	0.3%	28.4k	2.8%	(26k)	(90%)
Company 00537	3.1k	0.3%	27.4k	2.7%	(24k)	(89%)
Company 00626	9.9k	1.0%	29.1k	2.9%	(19k)	(66%)
Company 00729	9.4k	0.9%	28.1k	2.8%	(19k)	(67%)
Company 00841	17.9k	1.8%	33.7k	3.4%	(16k)	(47%)
Company 00691	0.5k	0.1%	14.5k	1.4%	(14k)	(96%)
Company 00372	44.8k	4.5%	57.5k	5.7%	(13k)	(22%)
Company 00716	7.0k	0.7%	18.8k	1.9%	(12k)	(62%)
Company 00449	0.4k	0.0%	9.6k	1.0%	(9k)	(96%)
Total	133k	13%	313k	31%	(180k)	(58%)

### **REVENUE CHANNEL PERFORMANCE**

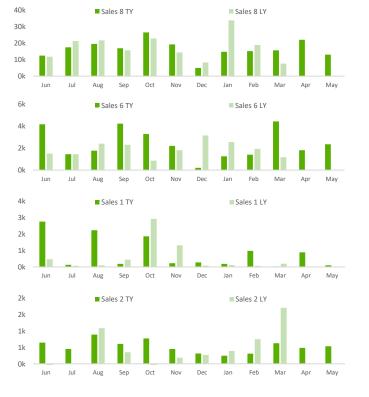
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Total revenue in May (£82,758) was (£9,820) or (10.6%) lower than the same month last year. When added to the previous two months, revenue in the quarter was higher than the same quarter last year. The largest increase over the past quarter has come from Sales 8, with the largest decrease experienced in Sales 5.



	Ma	May		Qtr	Last 12 Months	
	TY	Var %	TY	Var %	TY	Var %
Sales 4	61.2k	(12.1%)	174.2k	1.2%	691.3k	0.8%
Sales 8	13.1k	2.0%	50.8k	74.2%	198.0k	0.0%
Sales 5	2.2k	(64.0%)	5.9k	(62.9%)	31.8k	(36.4%)
Sales 6	2.4k	(24.0%)	8.6k	(7.0%)	28.5k	5.0%
Sales 9	2.4k		8.9k	49.6%	28.2k	10.1%
Sales 1	0.1k	(51.4%)	1.0k	(59.6%)	9.8k	91.4%
Sales 10	0.8k	254.1%	2.3k	308.9%	6.9k	12.6%
Sales 2	0.5k	(34.5%)	1.6k	(4.3%)	6.3k	13.3%
Sales 7			0.4k		0.4k	
Sales 3			0.0k	3,445.5%	0.0k	5,827.3%
Others						
Total	82.8k	(10.6%)	253.7k	7.0%	1,001.2k	(0.2%)





MARGIN ANALYSIS Page 9

Margin over the last 12 months totalled £350,466, which was a +£9,313 movement on the previous 12 months. Margin over the last 3 months totalled £98,972, which was a +£18,517 movement on the same quarter last year. Margin was better in 2 of the 4 quarters over the past 12 months. Margin % over the last 12 months totalled 35.0%, which was a +1.0% pts movement on the previous 12 months.





# Top 10 Cost of Sale Year on Year Comparison 500k 400k 300k 200k 100k Cost of Sales 8 Cost of Sales 5 Cost of Sales 7 Cost of Sales 4 Cost of Sales 2 Cost of Sales 1 Cost of Sales 9 Cost of Sales 3 Cost of Sales 6

	■ TY	LY				
Top 10 Cost of Sales Spend Last 12 Mths	TY	% Rev	LY	% Rev	Var £\	/ar % Rev
Cost of Sales 8	419.6k	41.9%	429.8k	42.9%	10.2k	(0.9%)
Cost of Sales 5	173.6k	17.3%	163.7k	16.3%	(9.8k) 🕨	1.0%
Cost of Sales 7	21.6k	2.2%	24.8k	2.5%	3.3k	(0.3%)
Cost of Sales 4	11.2k	1.1%	17.2k	1.7%	5.9k	(0.6%)
Cost of Sales 2	8.1k	0.8%	10.0k	1.0%	1.9k	(0.2%)
Cost of Sales 1	4.7k	0.5%	4.6k	0.5%	(0.1k) 🏲	0.0%
Cost of Sales 9	4.6k	0.5%	4.0k	0.4%	(0.7k) 🏲	0.1%
Cost of Sales 3	4.0k	0.4%	2.6k	0.3%	(1.4k) 🏲	0.1%
Cost of Sales 6	3.5k	0.3%	5.2k	0.5%	1.8k	(0.2%)
Others	0.0k	0.0%	0.0k	0.0%	0.0k	0.0%
Total Cost of Sales	651k	65.0%	662k	66.0%	11k	(1.0%)

OVERHEADS ANALYSIS Page 10

Overheads over the last 12 months totalled £270,549, which was a (3.7%) movement on the previous 12 months. Overheads over the last 3 months totalled £61,053, which was a (18.9%) movement on the same quarter last year. Overheads as a proportion of revenue have increased over the past 12 months, moving from 28.0% to 27.0%.



60%	40%		Last	Previous	Va	ariance
			12 Mths	12 Mths		%
40%	30%	Mar to May	24.1%	31.7%	<b></b>	(7.7%)
الحمل المنصيب	20%	Dec to Feb	35.3%	27.8%		7.4%
20%	10%	Sep to Nov	23.9%	26.0%	<b></b>	(2.1%)
		Jun to Aug	26.7%	26.8%	<b></b>	(0.2%)
Juli Juli Juli Juli Juli Juli Juli Juli	eb Har Apr	Total	27.0%	28.0%	<b></b>	(1.0%)

# Top 10 Overheads Year on Year Comparison 80k 60k 40k 20k Overheads 39 Overheads 21 Heat & Light Depreciation Marketing Overheads 37 Overheads 44 Advertising Overheads 27 Promotion Others

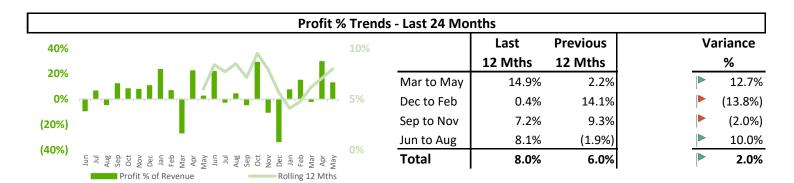
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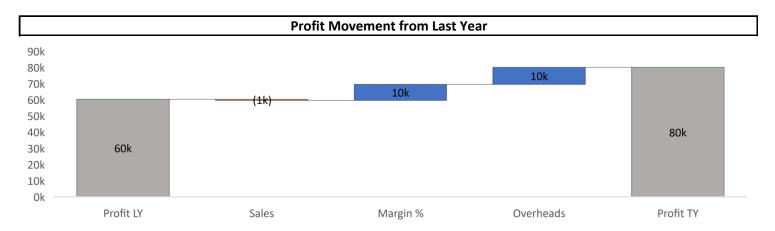
Top 10 Overheads	TY	% Rev	LY	% Rev	Var Va	r % Rev
Overheads 39	57.8k	5.8%	57.8k	5.8%	0.0k	0.0%
Overheads 21	31.6k	3.2%	25.1k	2.5%	6.5k	0.7%
Heat & Light	31.1k	3.1%	37.0k	3.7%	(5.9k) 🏲	(0.6%)
Depreciation	30.0k	3.0%	29.1k	2.9%	0.9k	0.1%
Marketing	15.9k	1.6%	5.8k	0.6%	10.2k	1.0%
Overheads 37	13.6k	1.4%	17.4k	1.7%	(3.8k)	(0.4%)
Overheads 44	12.9k	1.3%	21.5k	2.1%	(8.6k)	(0.9%)
Advertising	11.2k	1.1%	5.8k	0.6%	5.4k	0.5%
Overheads 27	10.4k	1.0%	7.4k	0.7%	3.0k	0.3%
Promotion	7.4k	0.7%	11.5k	1.1%	(4.1k) 🏲	(0.4%)
Top 10 Overheads	222k	22.2%	218k	21.8%	3k 🏲	0.4%
Others	48.8k	4.9%	62.6k	6.2%	(13.9k) 🏲	(1.4%)
Total Overheads	271k	27.0%	281k	28.0%	(10k) 🏲	(1.0%)

PROFIT ANALYSIS Page 11

Profit over the last 12 months totalled £79,916, which was a +£19,721 movement on the previous 12 months. Profit over the last 3 months was £37,919, which was a +£32,701 movement on the same quarter last year. Profit as a proportion of revenue has increased over the past 12 months, moving from 6.0% to 8.0%. 7 of the past 12 months have generated a profit, with the remainder generating a loss.







Over the last 12 months, profit has increased compared to the previous 12 months by £19,721. An adverse sales variance decreased profit by (£600), margin % increased by 1.0% points which in turn increased profit by £9,913, overheads have reduced compared to last year which has increased profit by £10,408.

#### FORECAST EXTRAPOLATION

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If recent trends continue, revenue over the next 12 months will decrease from £1,001,218 to £964,712, recent margin % trends suggest 37.5% is achievable and applying the average monthly overhead spend over the past 6 months of £22,461 to the next 12 months, delivers an expected net profit for the next 12 months of £92,153.

	Last Year	This Year	<b>Next Year</b>	
Revenue	1,003.0k	1,001.2k	964.7k	Average sales over the past 6 months adjusted for seasonality
YoY%		(0.2%)	(3.6%)	
Cost of Sales	661.8k	650.8k	603.0k	
Gross Margin	341.2k	350.5k	361.7k	Average margin % achieved over the past 6 months applied
Gross Margin %	34.0%	35.0%	37.5%	
Total Overheads	281.0k	270.5k	269.5k	Average spend over the past 6 months applied
Net Profit	60.2k	79.9k	92.2k	
Net Profit %	6.0%	8.0%	9.6%	













BALANCE SHEET ANALYSIS Page 13

The company's Net Worth has decreased over the past 12 months by (£10,920) (from £44,409 to £33,489). This has been driven by a (£21,593) reduction in Fixed Assets, a £20,566 increase in Current Assets, a £39,458 increase in Current Liabilities and a (£29,565) reduction in Long Term Liabilities. The Current Ratio (the number of times current assets covers short term obligations) has decreased from 1.19 to 1.03, the minimum we would expect a business to operate at is 1. The Cash Ratio represents the company's immediate ability to cover its' short term obligations, this has improved from ( .54) to ( .33). The Total Debt to Equity ratio measures the degree to which operations are funded by borrowed money or unpaid debt, a high ratio means a greater risk of bankruptcy if business declines. The company's Debt to Equity ratio has increased from 4.48 to 6.23.

Net Worth		Current Ratio		Cash Ratio		Total Debt to Equity*		
	33k	×	1.0	×	(0.3)	<b>&gt;</b>	6.2	×

indicators display the movement compared to this time last year

Total Liabilities divided by Net
Worth

	LY	TY	Var	Var
	May	May		%
Fixed Assets	96.6k	75.0k	(21.6k)	(22%)
Current Assets	146.6k	167.2k	20.6k	14%
Current Liabilities	123.6k	163.0k	39.5k	32%
Long Term Liabilities	75.2k	45.7k	(29.6k)	(39%)
Net Worth	44k	33k	(10.9k)	(25%)



Debtor Days = ((Accounts Receivable (£196,930) / Sales (£1,001,218))  $\times$  365 Days) = 71.8 days. This represents an increase of 2.9 days compared to this time last year.



Creditor Days = (Accounts Payable (£60,859) / (Cost of Sales (£650,752) plus Expenses (£270,549)) x 365 Days) = 24.1 days. This represents a decrease of (4.1) days compared to this time last year.

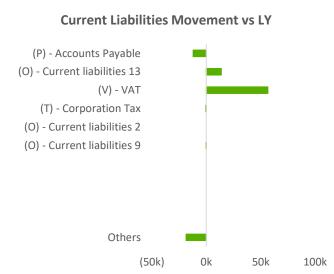
### **BALANCE SHEET MOVEMENT**

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Key Current Assets	LY	TY	
Rey Current Assets	May	May	
(R) - Accounts Receivable	189.4k	196.9k	
(S) - Stock	23.8k	24.0k	
(O) - Current assets 4	0.2k	0.0k	
(C) - Bank Account	(66.9k)	(53.7k)	
Others	0.0k	0.0k	
<b>Current Assets</b>	147k	167k	

Current As	sets Mo	ovemer	nt vs L\	1	
(R) - Accounts Receivable (S) - Stock (O) - Current assets 4 (C) - Bank Accoun	k 4				
Other	S				
	(5k)	0k	5k	10k	15k

Key Current Liabilities	LY May	TY May
(P) - Accounts Payable	72.9k	60.9k
(O) - Current liabilities 13	43.4k	57.2k
(V) - VAT	(21.0k)	35.7k
(T) - Corporation Tax	8.3k	7.9k
(O) - Current liabilities 2	1.4k	1.4k
(O) - Current liabilities 9	0.0k	(0.0k)
Others	18.5k	(0.0k)
Current Liabilities	124k	163k



### Classification

In order to prepare some of the ratio analysis above, we have used certain assumptions to categorise your assets and liabilities, these are displayed in brackets before each line. A key to each of these is displayed below.

(C) - Cash, (D) - Debt, (O) - Other, (P) - Payables, (R) - Receivables, (S) - Stock / W.I.P, (T) - Corp Tax, (V) - VAT

### **DETAILED BALANCE SHEET ANALYSIS**

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In order to prepare some of the ratio analysis above, we have used certain assumptions to categorise your assets and liabilities, these are displayed in brackets before each line. A key to each of these is displayed below.

Current Assets	LY	TY	Current Liabilities	LY	TY
(R) - Accounts Receivable	189.4k	196.9k	(P) - Accounts Payable	72.9k	60.9k
(S) - Stock	23.8k	24.0k	(O) - Current liabilities 13	43.4k	57.2k
(O) - Current assets 4	0.2k	0.0k	(V) - VAT	(21.0k)	35.7k
(C) - Bank Account	(66.9k)	(53.7k)	(T) - Corporation Tax	8.3k	7.9k
			(O) - Current liabilities 2	1.4k	1.4k
			(O) - Current liabilities 9	0.0k	(0.0k)